

TO WHOM IT MAY CONCERN:

Needing a new furnace, I contacted Paschal Heating, Air, and Plumbing. The gentleman from the company arrived exactly on time and answered all my questions and I chose to have the most advanced energy efficient Lenox furnace installed which included a humidifier which automatically provided the best % of humidity according to the outside temperature. It also has an advanced air purifier, that has cleansed the air so that it stopped my sneezing from the air I had experienced with the old unit. The Lenox keeps the home at a constant and perfect temperature. never letting the ducts get cold so there are no drafts of cold air as with the old unit.

Those who installed the unit were excellent and a pleasure to have around. They cleaned up carefully before they left and came back to check that everything was working perfectly. I also asked about a new A/C that could dehumidify in the summer without putting cold air in, as I don't like Air Conditioned air in the Summer. They have installed a unit that will do this as well as cool the air if needed, and will save energy in running it.

I couldn't be happier with the furnace and A/C and the people from Paschal including the gracious way they answer the phone and take care of your needs promptly.

I definitely recommend this company and their products.

Sincerely,

Shirley Boyer

Springdale, AR